

Jeffrey H. Coltenback
Author, Dog Trainer & Nutrition/Behavior Expert,
Radio & T.V. Host
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Mission: To help people and pets; To openly share my life's journey and positively impact others; To promote the mental, physical and emotional health of canines through natural care, training, behavior modification and companionship. Working with homeless dogs and dogs with behavioral issues is my life's passion.

Sobriety: I have been clean and sober, by the Grace of God, since August 7, 1994. I was "raised" in Alcoholics Anonymous at the 2nd Street Group in Secaucus, NJ. Over the course of my sobriety I have had the blessed opportunity to practice the twelve steps in all my affairs. In addition to my home group responsibilities, I have also contributed to the A.A. community as a guest speaker on countless occasions throughout New Jersey. I have also been given the humbling opportunity to sponsor many newcomer alcoholics and addicts. My life is nothing without God and my sobriety.

Non-Profit Experience

Pitty Rescue, Inc Non-Profit Rescue and Education Organization
Bloomfield, NJ 04/2010- Present
Founder, Director – www.PittyRescue.com

- Oversee all operations for Non-Profit (3 Board members, 20 Volunteers)
- Volunteer staff supervisory role – training and support of all volunteer activities
- Fundraising and event coordination
- Provide free educational workshops and lectures
- Rescue, rehabilitate and re-home unwanted animals
- Provide free/discounted dog training to various rescues and shelters
- Provide evaluations for rescue dogs
- Professional Dog trainer – Obedience, Behavior, seminars
- Conduct reference checks and pre/post adoption home checks
- Provide free dog training to low income families
- Provide financial assistance to low income families for pet care
- Provide grief counseling for families dealing with loss of a pet

Other 501(c)(3) Volunteer Experience

Various Organizations in NJ and NY: 2002-2012

I provided volunteer services to the organizations below in the following capacities: volunteer dog trainer; volunteer behavior evaluator; volunteer foster home; trained incoming volunteers; contributed to dog handling procedures; fundraising; events, workshops, etc...

- Friends of Bloomfield Animal Shelter
- Wayne Animal Shelter
- Distinguished Doberman Rescue
- Rebound Hounds Rescue
- Second Chance Rescue (NY)

Corporate/Technology Experience

Computer Sciences Corporation, Berkeley Heights, NJ 8/02 – 10/2007
Global Workflow Manager-D&B Account

- Six Sigma Black Belt certified Project lead for Global Account. Coordinate Six Sigma implementation with all Lines of Service Managers to ensure all aspects of the infrastructure are being improved.
- Manage Daily Service Review - high severity infrastructure problems discussed along with root cause analysis and future prevention of problems. Escalate to Lines of Service when necessary.
- Ensuring Customer SLA's are achieved on a daily basis via Standard Workflow process.
- RCA Lead – coordinate Root Cause Analysis process globally. Author of Root Cause Analysis Process. Enroll Customer and Lines of Service in process.
- Report SLA statistics to Global Service Delivery Manager for delivery to the customer, per the GIS Operating model.
- Leverage personnel in the support environment to ensure all customer sites have available resources. Leverage resources via GIS operating model where appropriate.
- Account Operations Manual Co-Editor – Assisted in editing the operations manual for the Data Center and all Lines of Service (i.e. roles and responsibilities)

Key Accomplishments: Created and Authored Root Cause Analysis Process, Champion of Six Sigma Infrastructure Stability Program, Generated an estimated \$.5 Million Dollars in FY05, Cumulative Six Sigma savings/revenue \$750K in 2 years, Reduced Severity 1 and 2 problems by 50% in FY06, Reduced cycle time for Procurement approvals by 25% (64 days to 48), Lead the culture change in becoming a Six Sigma Organization

Dun & Bradstreet Corporation, Berkeley Heights, NJ 7/00 – 8/02
Problem Manager-North America

- Problem Control– Identifying, diagnosing and recording the **root cause** of incidents. And, ensuring root cause analysis is performed on every service failure and track follow up actions to ensure permanent resolution. Collaborate with all support groups to ensure there are multiple plans in place to resolve issues in the event alternative solutions are needed.
- Trend Analysis - Identifying potential problems before they cause disruption to IT services via reporting and providing statistics to support groups.
- SLA Attainment – Responsible for assisting in maintaining Service levels for key internet-based services, as well as Back Office infrastructure.
- Process Leader – Global Team lead for Problem Management process improvements. Engaged senior management in creation and approval of new processes or process changes.
- Change Review Board Member – Review, approve or reject ALL changes to systems and components within the infrastructure.

Key Accomplishments: Created and Authored Severity Definitions for Incident Tracking, Co-Authored internal Service Level Agreements (SLAs)

Certifications: Six Sigma – Green Belt/Black Belt, ITIL Service Management & Problem Management, MCP, A+, HP SA (Hewlett Packard), ACT (Compaq), Epson, 3Com

Office Skills: Microsoft and PC-based applications, windows NT, 2000, 95/98, MS-DOS, Windows 3.11; NetBEUI, IPS/SPX, TCP/IP, DHCP; Office 95-2010; Front Page 98-2000, Arc Serve, Quota Server, Hyena, Exchange 5.5, Remedy; Excellent verbal and written communication skills; proven ability to maintain client relationships. Conflict resolution, Scheduling, Coordinating.

Education: Pace University, Pleasantville, NY, 9/90-6/95(74 credits) Secaucus High School, Secaucus, NJ, 1990

Animal Care Related Experience

Coltenback Canine Enrichment Program – 2010-Present

Dog Trainer, Evaluator, Holistic Pet Care Practitioner

- Offer low cost dog training and behavior modification for Non-Profit 501(c)(3) animal rescue organizations.
- Provide low cost dog boarding and dog training for Non-Profit 501(c)(3) animal rescue organizations.
- Lead dog trainer and evaluator for shelter and homeless dogs. Provide basic obedience and behavior modification.
- Provide holistic care for shelter and homeless dogs that recovering from abuse, neglect, etc...
- Provide in low cost dog training and behavior modification to foster homes of non-profit animal rescue organizations.
- Provide low cost temperament tests and behavior assessments for 501(c)(3) non-profits.
- Provide low cost or free dog transport services for 501(c)(3) non-profits.

The Pet Care Institute - Education Website April 2015- Present

Founder- www.ThePetCareInstitute.com

- Authored entire course for Dog Trainer certification program
- Authored entire Holistic Pet Care Practitioner program
- Wrote, produced and directed all video coursework.
- Lead mentor for students
- Adjunct Professor for students
- Program endorsed by International Association of Canine Professionals.
<http://www.canineprofessionals.com/trainer-schools>

Paradise Pet, Inc Bloomfield, NJ 09/2003- 2015

President/Owner, Holistic Pet Care Practitioner

www.paradisepet.net

- Owner of Holistic Pet Care Company, specializing in behavior and nutrition
- Small business owner for 10 years
- Staffing, scheduling, inventory, new product testing
- Professional Dog trainer – Obedience, Behavior, aggression, seminars
- New Jersey State Certified Animal Control Officer (Certified 2003)
- Well versed in Canine, Feline and Avian Nutrition and behavior
- 30 years experience with dogs, cats, small animals, reptiles, amphibians, etc
- Perform accounting and marketing/advertising
- Knowledgeable about small animals – ferrets, rabbits, rodents, etc
- Resale of Canine, Feline and Avian pet foods, supplies and supplements
- Resale of various reptiles – boas, pythons, colubrids, dragons, geckos, chameleons
- Conduct animal education for local boy scout and girl scout troops

Bukowski Animal Shelter, Bloomfield, NJ 4/2002 - 2007

Volunteer Trainer & Evaluator

- Volunteer Dog Trainer, caretaker of dogs, cats, reptiles, small animals
- Performed evaluations of shelter dogs
- Trained incoming volunteer staff on proper canine handling & care
- Provided foster care to dogs as needed
- Attended adoption days at local pet stores and super pet stores
- Assisted in fund raising and community affairs
- Co-Authored adoption application
- Perform pre-adoption and post-adoption home checks

Canine Comrade – NJ/NY Tri-State Area 1996-2002

Proprietor; Dog Care Specialist/Trainer

- Professional dog trainer; obedience, behavior modification, consultation
- Provided in-home dog care; pet/house sitting for clients
- Provided dog walking service; walking and exercising dogs
- Provided private dog boarding for vacationers
- Provided boarding and training for clients' dogs

Community Service Highlights:

- Involved in animal rescue since 2001
- 2007-2013 Pets & Babies Seminars for St. Barnabas and Valley hospitals – prepare expecting parents
- Volunteer trainer and dog walker – Bloomfield and Wayne Animal Shelters;
- Pet Therapy handler with my Pit Bull – Job Haines Home in Bloomfield, Cerebral Palsy of North Jersey in Irvington, Dial St. Brenden in Clifton;
- Animal Exhibitor (show and tell) for Boy Scout and Girl Scout troops in Belleville, Bloomfield and Nutley; “How to properly interact with dogs” presentations.
- Recreation Youth Basketball coach in Secaucus;
- Assistant Football Coach Secaucus High School Football; 1998-2003
- Alcoholics Anonymous Speaker at various institutions (Sober since 1994)

Education: Kingdom College of Natural Health, Currently Enrolled in PhD Animal Behavior
Kingdom College of Natural Health, PhD (Hon) Animal Naturopathy July 19, 2012
Pace University, Pleasantville, NY, 1990-1995 (84 credits – Literature/Communications)
Secaucus High School, Secaucus, NJ, 1990

Certifications, Experience and Other Credentials	
Certification Description	Date
Certified Pet Dog Trainer - Association of Pet Dog Trainers/Certification Council for Professional Dog Trainers -	2002-2005
Certified Pet Therapy handler - Bright 'n' Beautiful Pet Therapy	2002-2007
Certified in Canine/Feline CPR	2002
American Kennel Club - Canine Good Citizen evaluator	2004-2005
State of New Jersey - Certified Animal Control Officer (ACO); hands on internship done with Bloomfield Township	6/4/2003
Animal Shelter Evaluator, trainer and volunteer ACO - Bloomfield/Bukowski Shelter for Animals	2002-2007
Certified Mentor trainer - Animal Behavior College - training dog trainers	2005-2012
Bach Foundation - Level I Flower Essence Practitioner (natural healing)	6/1/2005
Certified Canine Specialist; Pet Industry Joint Advisory Council Certified Canine Care - knowledge base certification	2007-2010
Reiki Level II practitioner - Usui System of Natural Healing; (energy healing)	3/15/2009
Also conducted, attended and still attend seminars through Dog Trainer's Connection - for Continuing Education (CEUs)	2009-present
Executive Producer of Holistic Pet Care DVD (available on getmopix.com)	2008
Approved Dog Evaluator for New York Dept. of Health at the Animal Care & Control shelter New York City. August 2012	8/13/2012
Other Credentials	
Founder of Pitty Rescue, Inc - www.PittyRescue.com	4/1/2010
Over 30 years experience with small animals, reptiles, dogs, cats, birds	1981-Present
American Pit Bull Terrier Advocate	1992-Present
Pit Bull rescue - rescue, rehabilitate and re-homing of pit bull type dogs	2001-Present
Guest Appearances, Events & Special Services	
Film/Television	
The Jeff Coltenback Show – Time Warner Cable, NJ	2014
ABC News "What Would You Do" Spring 2012 – Pit Bull Segment	2012
Jeff's Cockatiels appear Spring 2012 on JerseyLicious TV show	2012
Exclusive Interview on Vive Katerin	March 2011
Host of "A Dominican Way" for Comcast Cable channel 26 - May 29, 2010	2010
Host of "N.E.E.T. TV" for Time Warner Cable - May 19, 2010; Jan. 2014-Present	2010-Present
Comcast TV Channel 26; 30 minute interview - March 2010	2010
WMBC News (NJ) – Obama Dog Segment (April 21, 2009)	2009
Animal Wrangler for Motion Picture Industry; Among the Joneses; A Dangerous Place	2005, 2007
Producer; Holistic Pet Care DVD - K9 Series 2008 – www.petcarevd.com	2008
Radio/Audio	
Pet Talk Radio with Jeff Coltenback (host) – www.blogtalkradio.com/jeffcoltenback	2013
Ask Sue Davies Show on Blogtalk radio - various appearances	2012

103.5 FM with Jimmy Borasio – Pit Bull interview	August 2012
Martha Stewart Radio; "It's a Dog's Life" - July 2007	2007
Martha Stewart Radio; "It's a Dog's Life" - April 9 th , 2009	2009
Martha Stewart Radio; "It's a Dog's Life" - August 6 th , 2009	2009
Animal Radio with Susan Sims (XM 135) – July 30 th , 2009	2009
Animal Talk Naturally Radio(web) – January 13 th , 2010	2010
Canine Nutrition, training & behavior Seminars – NJ, NY, PA, CT, CA, IL	2003-Present
Print	
Author, "One Hour With Patrick"	2011
Author, "Daddy's Little Girl"	2014
Author, "30 Days to the best Month of Your Life" Self-help genre	2016
Author, "Daily Reflections" Self-help genre	2018
NJ Talkin Pets; "Pet Food Controversy" - September 2007	2007
Pet Friendly Guide; Exclusive Cover Story - March 2008	2008
Articles published on various Websites Internet-Wide	2005-Present
Expert Testimony	
Expert Witness: New Hanover County, NC vs. Honor the boxer	2019
Expert Witness: TUCKER/MEARA vs. JUNG W. KIM,	April 2017
Evaluator for dog bite case: dog passed away from cancer – pending	July 2013
Evaluator for dog fatality case; Nutley, NJ Gallagher vs. Nutley Township	June 2013
Evaluator for dog fatality case; Fairlawn, NJ vs. Cosgrove Alexander	April 2013
Evaluator for dog fatality case for Lexus Project; Long Island, NY/Philadelphia, PA	Nov. 2012
Expert Written Testimony for Essex County, NJ - abuse case - Patrick the Pit Bull	May 2011
Expert Written Testimony in dog bite case; Hoboken, NJ 2009 vs. Otis the pit bull	May 2009
Expert Witness/Evaluator in dog bite case; Groton, CT vs. Geronimo the pit bull	Nov 2006

Websites: www.JeffColtenback.com
www.ThePetCareInstitute.com
www.pittyrescue.com

References: Nancy Thompson, NJ Animal Control Officer – (973)418-2913
Fernando Camacho, Dog Trainer - (201)388-0266
Sarah Keyishian, Dog Trainer (973)704-1722
Priscilla Crespo, Groomer (973)338-1123
Dr. Gerald Buchoff, Holistic DVM (973)256-3899

For Recovery references, please inquire; due to anonymity, I cannot list names.